

# Pet Sitter Agreement Terms and Conditions

## Cinderella's Pet Sitting

- 1) This contract will take effect upon signature by both client and pet sitter and will remain in effect until terminated by either party as provided below in number nine. The **first** scheduled service period is from \_\_\_\_\_ through \_\_\_\_\_. Client may make telephone reservations for additional service at any time during the term of this contract, subject to pet sitter availability. All scheduled visits will be governed by the terms of this contract. We appreciate as much advance notice as possible in the event of early returns home without prior written notice (see #9 below).
- 2) The fee per visit; First visit per day: \$\_\_\_\_\_/Second visit per day: \$\_\_\_\_\_/Third visit per day: \$\_\_\_\_\_. Any additional visits made or services performed will be paid at usual contract rate. Mileage charges are: \_\_\_\_\_ per mile.
- 3) Pet sitter is authorized to perform care and services as outlined in this contract. Should medical attention be necessary and specified veterinarian is unavailable, Pet Sitter is authorized by signature below to seek emergency veterinary care. Client releases Pet Sitter from all liabilities related to transportation, treatment and expense. Every attempt will be made to notify Client regarding such situation. However if client is not reachable and time is of the essence, client authorizes Pet Sitter to approve medical and/or emergency treatment (excluding euthanasia), as recommended by a veterinarian, up to \$\_\_\_\_\_. Client agrees to reimburse Pet Sitter/Cinderella's Pet Sitting, LLC for any expense incurred, plus any additional fees for attending to this need or any home, food, supplies needed.
- 4) In the event of inclement weather or natural disaster, Pet Sitter is entrusted to use best judgement in caring for pet(s) and home. Pet Sitter will be held harmless for consequences related to such decisions.
- 5) Pet Sitter agrees to provide the services stated in this contract in a reliable caring and trustworthy manner. In consideration of these services and as an express condition thereof, the Client expressly waves and relinquishes any and all claims against the Pet Sitter except those arising from negligence or willful misconduct on the part of the Pet Sitter.
- 6) Client acknowledges that payment is due prior to the start of any and all scheduled services.
- 7) In the event of personal emergency, client authorizes pet sitter(s) to use their best judgement.

**8) All pets are to be currently vaccinated. Should Pet Sitter be bitten or otherwise exposed to any disease or ailment received from clients animal(s), it will be the Client's responsibility to pay all costs and damages incurred by victim.**

9) Pet Sitter and Client each may terminate this contract by written notice to the other. Written notice can be mailed or e-mailed to Cinderella's Pet Sitting, LLC. Pet Sitter will be entitled to payment for all services rendered until written notice of termination is received, and for all transaction services reasonably required to provide for the health and welfare of all of Client's pets. Pet sitter will not terminate during a period of scheduled service unless the Pet sitter determines, in its sole discretion that a danger exists to the health or safety of the Pet Sitter. If such concerns preclude Pet Sitter from providing further care of the pet, then client authorizes pet to be placed in a kennel, with all of their charges going to the Client. Every attempt will be made to notify Client regarding such a situation.

10) All new clients are required to pay 100% of total prior to first pet sit in the form of **cash or money order only**.

11) Returning clients: a 75% deposit is required prior to the first pet sitting or at time all paperwork is completed between the pet sitter and the client(s); the remaining is due within 48 hours of their return.

**12) No keys will be left under door mats, planters, or with relatives, friends or neighbors.**

13) We currently accept the following forms of payment: local business/personal checks, travelers checks, US money orders and cash. No foreign checks, debit or credit cards are accepted at this time.

14) Cinderella's Pet Sitting promises to give your pets all the TLC that they deserve.

15) Late cancellations (less than 48 hours from first pet sit) will incur a \$35.00 cancellation fee. This will be deducted from the security deposit.

16) A \$70.00 charge plus any applicable bank/collection fees will be charged for insufficient fund checks.

17) Discounts:

a) We currently offer a 10% discount to the following parties: Police officers, firemen, medical personnel, and government/city workers, current/retired military workers, college students/staff of NMSU, seniors 65+ and lawyers

b) A referral bonus of 3% will be credited to your account for a referral that books a minimum of 6 pet sits. Note: up to 3 referrals allowed per client for use on future pet sit. (No cash value.)

c) Punch cards will be issued to all new/returning clients. 10 punches equals 1 single pet sit of equal or lesser value. Punch card discounts cannot be combined with other offers and have no cash value.

18) Holiday Bookings: please allow a minimum of 6 days advance notice during major holidays and 5 days advance notice during non-holiday periods.

19) Additional pet charge. Any pet(s) in excess of three will be charged as follows: Domestic household animals: \$4.00 per pet.  
20) Airport pet drop off/pick ups: \$40.00 per hour plus mileage. Time starts from departure from home base until pet is dropped off. Please have all shot records and necessary airport paperwork completed in advance. Be aware of airport pet carrier regulations. Arrivals start from start from base until pet is safely dropped off at your home. Delayed flights will be charged on a ¼ hour basis until pet is available for pick up. Please make sure that a responsible adult 18+ is home to sign for and receive your pet.

21) Overnight Pet Sits/Home Security Checks without pets. (See our current rate schedule.)

We are certified by the American Red Cross in Pet First aid and CPR. We are bonded and insured.

**If you would like to be updated on your pets while your are away please include your e-mail address below and initial here.**  
\_\_\_\_\_. *There is a \$1.00 additional charge for this service.* \_\_\_\_\_ ***Please include your complete e mail address below:***

\_\_\_\_\_

I/we have reviewed this agreement in its entirety. The information provided to me is complete and accurate and I agree to all of the terms and conditions as set above.

\_\_\_\_\_

Client(s) Signature(s)/Date

\_\_\_\_\_

Pet Sitter(s) Signature(s)/Date

**Interview Appt.** \_\_\_\_\_

**Client Information**

**Name:** \_\_\_\_\_ **Home Phone Number:** \_\_\_\_\_

**Address:** \_\_\_\_\_ **Cell Phone Number:** \_\_\_\_\_

**Directions:** \_\_\_\_\_ **Email:** \_\_\_\_\_

**Date & Hour Leaving town:** \_\_\_\_\_ **Where can you be reached?** \_\_\_\_\_

**Date & Hour Returning:** \_\_\_\_\_ \_\_\_\_\_

**Means of Travel:** \_\_\_\_\_ **Phone:** ( ) \_\_\_\_\_

**(I must have a telephone number or way to reach  
you while you are out of town.)**

( ) **Car** ( ) **Plane: Flight/Carrier** \_\_\_\_\_

( ) **Other**

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In case of emergency, contact: \_\_\_\_\_ Phone: \_\_\_\_\_

Name, address and phone number of family member, friend, or agency/organization who would take custody of you pet(s) in the event of catastrophe or unforeseen circumstances preventing your return home: \_\_\_\_\_

KEY(S) RECEIVED AND TESTED

KEY RETURN:  In person  Left on final visit  Garage Door opener

**HOME CARE INFORMATION**

Others who have access to home (include phone numbers):

Other phone numbers:

\_\_\_\_\_

Maid \_\_\_\_\_

\_\_\_\_\_

Plumber \_\_\_\_\_

\_\_\_\_\_

Electrician \_\_\_\_\_

Is there a security system?  Yes  No

Alarm Company Name and Phone Number: \_\_\_\_\_

Access Code: \_\_\_\_\_ Alarm Instructions: \_\_\_\_\_

**Pet Identification Information**

Pets' Name	Description (Color/Breed, Sex, Age)	Personality (Fears/Phobias)	History of illness/ Biting	Current on Shots?	Favorite Toys	Spayed/ Neutered

**Daily Pet Information**

No.	Visits/Day	Pet's Name	A.M. Diet	P.M. Diet	Exercise	Medication	Restrictions

Pet Food/Treats located: \_\_\_\_\_

Pet Cleaning and Disposal supplies located: \_\_\_\_\_

Where to dispose of litter box contents: \_\_\_\_\_

Does your pet have health issues? \_\_\_\_\_

Has your pet had obedience training? ( ) Yes ( ) No

What commands does your pet(s) recognize? \_\_\_\_\_

How does your pet react to strangers? \_\_\_\_\_

How does your pet react to other pets? (i.e. any in-house grumbling or fighting?) \_\_\_\_\_

Are you aware of any reason the Pet Sitter should approach any of your pets with caution? \_\_\_\_\_

Will your pets be secured in your home or yard? \_\_\_\_\_

In the event of your pet's death during your absence, what arrangements should be made? \_\_\_\_\_

pet care responsibility be shared with anyone else during your absence? ( ) Yes ( ) No

Will

If yes, please give name/address/phone number and details of job sharing arrangements:  
\_\_\_\_\_/\_\_\_\_\_

**PLEASE NOTE: If anyone else has access to your home while the pet-sitting job is performed, I, the pet sitter can assume no liability for any damages or losses to your home or pet.**

**The utmost care will be given in watching both your pet(s) and your home. However, due to extreme unpredictability of animals, we cannot accept responsibility for any mishaps of an extraordinary or unusual nature (i.e. bitings, furniture damage, accidental death, etc.), or any complications in administering medications to the animal(s). Nor, can Pet Sitter be liable for injury, disappearance, death or fines of pet(s) with access to the outdoors.**

\_\_\_\_\_

Client(s) Signature(s)/Date

\_\_\_\_\_

Pet Sitter(s) Signature(s)/Date

***Authorization for Veterinary Services (REQUIRED)***

Veterinarian Name: \_\_\_\_\_

Address: \_\_\_\_\_ Telephone Number: \_\_\_\_\_

Please be advised that I have given Gregory A. Tolmasoff or Christine D. Tolmasoff of Cinderella's Pet Sitting the authorization to drop off and have treated the following pet(s):

1) \_\_\_\_\_ 2) \_\_\_\_\_ 3) \_\_\_\_\_

4) \_\_\_\_\_ 5) \_\_\_\_\_ 6) \_\_\_\_\_

7) \_\_\_\_\_

In the event that the above listed veterinarian is closed the pet(s) will be treated at the Veterinary Emergency Services located at 162 Wyatt Dr., Las Cruces, NM 88005-2925. (Phone number: (575)527-8100)

**We would appreciate it if you could also call your veterinarian and let them know that we will be taking care of your pet(s) while you are out of town.**

I (we), the **pet owners** will be responsible for all veterinary services for the above listed pet(s). Applicable pet sitter hourly rates and mileage will apply.

**Pet Owner's signature:** \_\_\_\_\_ **Date Signed:** \_\_\_\_\_

**end**



